



QUALITY POLICY

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AORA HEALTH, S.L.
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QUALITY POLICY

AORA HEALTH is committed to providing products and services that exceed the expectations of customers and final users in terms of efficacy and ease of use and also comply with legal and other applicable requirements in the development of its **Food Supplements Distribution** activities.

We create innovative, scientifically proven solutions with specific benefits designed to complement or replace pharmaceuticals. Improving people's quality of life, and the health of final users, is our priority.

Through this **Quality Policy** we are committed to:

1. Knowing and satisfying the needs and expectations of our customers and final users in the different markets, as well as the regulatory, legal and other applicable requirements.
2. Guarantee customers and users innovative, effective and affordable products, developed in accordance with the most demanding international quality standards
3. Promote or collaborate in the promotion of these products with the appropriate prescribers, with transparency, offering the necessary training based on clinical and scientific evidence, and using technology where possible.
4. Promote the continuous improvement of the efficiency of the quality management system and processes, ensuring their permanent adaptation to the reality of the company.
5. To involve our staff in Continuous Improvement and to maintain and constantly improve their professional training

This quality policy is the framework used by management for setting and monitoring objectives. It is reviewed periodically to ensure that it remains appropriate and up to date.

